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March 29, 2021

Dear Sigura Dealers and Distributors,

The events of last year are still affecting our industry in a very big way, both positively and negatively. We, like you, are happy to see the continuation of increased consumer demand for pools and spas and their related water care products. The renewed popularity of backyard recreation will bolster our businesses and our spirits as we begin another unusual season.

Unfortunately, we are still experiencing outages across multiple chemistries due to the unusual events of 2020 and early 2021. Extreme weather in Texas is impacting the availability of resin, major production disturbances with key material suppliers, including some who have had to declare force majeure, and an unprecedented increase in freight costs are continuing challenges that we are working hard to overcome. While some chemistries such as dichlor, TCCA, MPS and Cyanuric acid continue to be severely restricted industry-wide, we have increased our calcium hypochlorite production to its maximum. In fact, our Charleston, TN plant achieved a record high last month for increased cal hypo production and we plan to continue that pace to meet the demand. We are proud to supply you with proprietary CYA-free sanitizing solutions such as our slow-dissolve cal hypo tablet and our commercial or residential cal hypo feeders. We are working hard to secure additional raw materials and packaging components to supply you once again with a complete portfolio of pool and spa products in the brands you and your customers know and trust. We will continue to communicate changes to product availability and pricing as they happen. We appreciate your business and are committed to finding solutions to keep you supplied. If you have questions regarding product availability or any other topic, please reach out to your Territory Sales Representative or me directly.

Thank you for your ongoing support.

Sincerely,

*Brian Durant*